

**Deborah.Easterling**

239232

**From:** Deborah.Easterling  
**Sent:** Thursday, September 13, 2012 1:58 PM  
**To:** 'keen mchugh'  
**Subject:** RE: Letter of Protest re: Proposed rate increase request from Tega Cay Water Service, Inc.

Dear Keen M. McHugh and Nancy E. Adams,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

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**From:** keen mchugh [<mailto:mcgkm@yahoo.com>]  
**Sent:** Thursday, September 13, 2012 12:26 PM  
**To:** PSC\_Contact  
**Subject:** Letter of Protest re: Proposed rate increase request from Tega Cay Water Service, Inc.

Greetings:

Please find attached our letter of protest regarding the proposed rate increase request from the Tega Cay Water Service, Inc.

Thank you.

Keen M. McHugh & Nancy E. Adams  
16052 Molokai Drive  
Tega Cay, SC 29708  
(803) 802.0914 (home)  
(704) 591.4001 (AT&T mobile - I will not answer while driving)



\* Required Fields

**Letter of Protest**  
**in Docket 2012 - 177 - WS**

**Print**

**Email**

Date: \* September 13, 2012

**Protestant Information:**

Name \* Keen M. McHugh & Nancy E. Adams

Mailing Address \* 16052 Molokai Drive

City, State Zip \* Tega Cay, SC 29708 Phone \* 8038020914

E-mail mcqkm@yahoo.com

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

We are residents of Tega Cay, SC and customers of Tega Cay Water Service, Inc.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

We enjoy living in Tega Cay, SC, albeit on a relatively fixed income.

Tega Cay Water Service, Inc. requested and was granted a rate increase only a couple of years ago.

Tega Cay Water Service, Inc. has over-promised and under-delivered with regard to mitigating sewer spills into our Lake Wylie environment. Additionally, the quality of our potable water is questionably within the DHEC limits.

The lack of performance by Tega Cay Water Service, Inc. continues to threaten not only the quality of life in Tega Cay, but also impacts real estate property values and the attractiveness of our community.

Any rate increase granted at this time would be an egregious breach of fiduciary responsibility by those who profess to represent the best interests of their constituents.

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***

Yes, please.